

Network Services and Operations (NETOPS)

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Overview and Director

The **Network Services and Operations (NETOPS)** group consists of a Director, two Network Systems Administrators, one Network Systems Analyst, and two Network Systems Technicians. NETOPS provides infrastructure and support services for all campus network services and computer center operations. Our network services include Internet access, wireless and wired network connectivity, fiber optic services, firewall services, network access control, and EagleCard services.

The current **Director of NETOPS** is [Jerry Boyd](#).

Network Administration Network Administration

The **Network Systems Administrators** for Tennessee Tech are [David Hales](#) and [Daniel Gonzalez](#).

Network Analysis Network Analysis

The **Network Systems Analyst** in NETOPS is [Wade Storie](#).

Network Technicians Network Technicians

NETOPS utilizes the services of two **Network Systems Technicians**: [David Garrett](#) and [Brian Allen](#).