

# myTECH Helpdesk Phishing Email - 3/28/2018

A very convincing phishing email was reported to Abuse. Below is a snip of the message:

**From:** Help Desk <ithelpdesk@mtaguides.com>  
**Sent:** Wednesday, March 28, 2018 6:50 PM  
**To:** User, Joe  
**Subject:** myTECH Helpdesk: Important update for joeuser@tntech.edu



Dear joeuser@tntech.edu,

Recently we updated Tennessee Tech University Email Servers to enhance end user experience and improve security, therefore all users are advised to update their account to comply with the new server requirements.

Kindly update your account



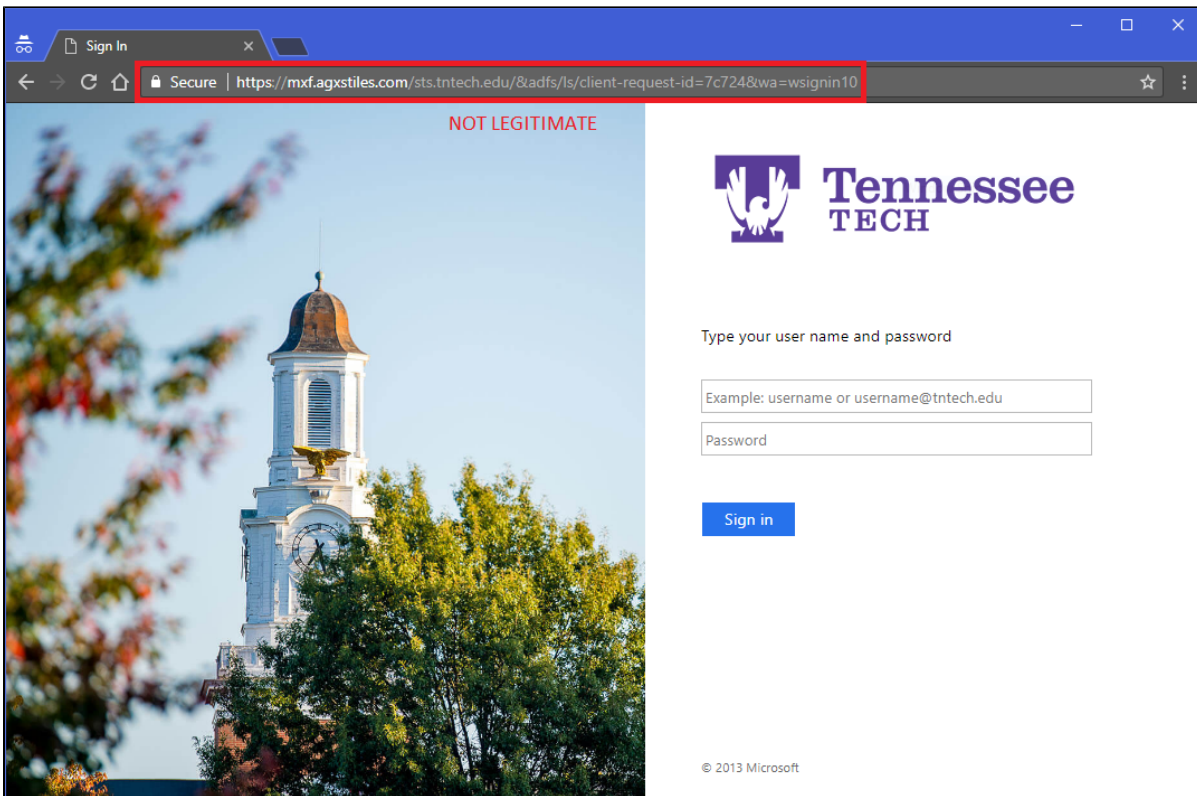
Failure to update might process your account as inactive, and you may experience interruption of services or undue errors. Please comply.

myTECH Helpdesk  
Tennessee Tech University



This message contains confidential information and is intended only for joeuser@tntech.edu. If you are not the address you should not disseminate, distribute or copy the e-mail. If you have received this e-mail by mistake please delete this email from your system.

While the message contains our logo and proper spelling, the message is not legitimate. The **From** address is not from a TTU account or official source. Furthermore, TTU does not request account updates for enhanced server experiences, and will not ask for your password. Hovering over the **HERE** link shows that the site does not direct you to that of Tennessee Tech. Below is a screenshot of the actual **HERE** link:



The page clearly references a non-TTU domain address, even though it contains a proper logo. This is a website clone of the authentication page. Always be sure that the URL displayed is from tntech.edu! If you did interact and fill out the information on this page, please contact Information Security immediately at 931-372-3913 or 931-372-6859.

Please report any suspicious emails to [abuse@tntech.edu](mailto:abuse@tntech.edu)